

JULY 2021

YOUR VISIT:



Controlled queues or no queueing for toilets



Large groups only permitted in designated areas



All our operations have been risk assessed and these can be viewed online



Order and pay for food and drinks at your table online using your phone



If you can't visit you can order takeaway online



Please use order points. No seats at bar



Controlled queues for entry and ordering



Hand sanitiser stations around the premises



We will be keeping the premises well ventilated



Please do NOT visit if you are unwell and should be at home

Please follow staff instructions and signage. If you have any queries, please just let us know.

FREQUENTLY ASKED QUESTIONS:

Q. Will there still be table / waiter service?

Yes for those dining. However, we would ask that those that can order via smartphone do so to help with social distancing.

Q. Can I still order at the bar?

Yes, but please use the designated order points and only approach the bar one at a time.

Q. What do I do on arrival?

You will need to wait outside to be seated (inside or outside) by one of our team.

Q. Do I have to reserve a table?

No, but we would advise it. We can only take bookings by phone.

Q. Do I have to give my details for contact tracing purposes?

No, however we continue to display NHS Contact Tracing QR codes for those that wish to continue using the Track and Trace App.

Q. Do I need to show a vaccine passport or negative test to visit.

No, there is no legislation requiring this at this time.

Q. Is there a time limit on tables?

All our tables are reserved for two hour sittings.

Q. Is there a size limit on tables?

We are booking up fast so do not currently have availability for large groups in the evenings in August. However, we have some early availability in the Yard in Christchurch.

Q. Can I just come for a drink?

Yes but we only take bookings for those dining.

Q. Who can I visit with inside?

Anyone!

Q. Who can I visit with Outside?

Anyone!

Q. Is the menu the same?

Yes, but some items may be unavailable at times as suppliers are experiencing logistics and supply issues.

Q. Will there be hand sanitiser?

Yes, we have hand sanitiser points at strategic points around the premises.

Q. Can we mingle and have drinks at the bar?

We ask that you continue to respect other customers by remaining seated whenever possible.

Q. Are children allowed?

Yes, but like everyone else they will need to remain at the table.

Q. Are dogs allowed?

Yes, just please keep dogs on a short lead and under or just alongside the table.

Q. Are you doing takeaway?

Yes, you can order online for a specific collection time.

JAMES AND WHITE

BAR AND KITCHEN